

How to contact us

**Department of Oncology
Sahlgrenska University Hospital**



Introduction

To facilitate your contact with us, we would like to give you some advice that may be helpful depending on your situation and your needs.

Our clinics in 1177:

Oncology Clinic 1 Sahlgrenska (onkologimottagning 1 Sahlgrenska)
Oncology Clinic 2 Sahlgrenska (onkologimottagning 2, Sahlgrenska)
Oncology Clinic 3 Sahlgrenska (onkologimottagning 3, Sahlgrenska)
Oncology Clinic Östra (onkologimottagning Östra)
Follow-up Clinic for adults after childhood cancer
(uppföljningsmottagning för vuxna efter barncancer)
Cancer Rehabilitation, Gothenburg (cancerrehabilitering, Göteborg)

Contact routes

I need to rebook my appointment

Log into 1177.se and select *Av/omboka tid (Cancel/rebook appointment)*.

I need a certificate

Log into 1177.se and select *Begär intyg (Request certificate)*.

I need to renew my prescription

Log into 1177.se and select *Förnya Recept (Renew prescription)*.

I want to read my medical records

Log into 1177.se and select *Journalen (Medical records)*.

I have a question about my referral

Log into 1177.se and select *Fråga om min remiss (Ask about my referral)*.

I want to submit a comment or complaint

Log into 1177.se and select *Synpunkter och klagomål (Comments and complaints)*.

My care plan

If you have a diagnosis and are being monitored by a clinic/unit that is connected to the digital service *Min vårdplan (My care plan)*, you can read about your care and treatment at 1177.se. There you can also send a message to your contact nurse.

Symptoms/Counselling

I need counselling in a non-emergency situation

Log into 1177.se and select *Rådgivning (Counselling)*. Call your outpatient clinic if you do not have access to 1177.se. See contact details on the back of the brochure.

I have acute symptoms

Weekdays 07:00-14:00 Call your outpatient clinic if you have acute symptoms, we will call you the same day.

Other times CALL the ward that you were referred to previously. See contact details on the back of the brochure.

Acute symptoms

- Breathing difficulties
- Fever over 38.0°C
- Abdominal pain
- Fatigue – if you are too tired to take care of yourself
- Severe nausea and vomiting, abdominal pain
- Repeated diarrhoea, bloody stool
- Skin rash on most of the body
- Blood and phlegm when coughing, continuous coughing
- Confusion/personality change
- Unilateral swelling in arm or leg
- Weakness, numbness, loss of sensation in arm or leg
- If you cannot manage to eat or drink
- Bleeding
- Abdominal swelling
- Continuous headache or dizziness

Contact

Outpatient clinic

The answering machine is answered weekdays between 7:00 AM and 2:00 PM, but is open around the clock

Isotope Clinic (team 1): 031-342 20 31

Oncology Clinic 1 (team 1): 031-342 20 31

Oncology Clinic 2 (team 2): 031-342 20 31

Oncology Clinic 3 (team 3): 031-342 40 11

Oncology Clinic Östra: 031-343 48 93

Inpatient care

Ward 52 (team 2): 031-342 10 52

Ward 54 (team 1): 031-342 10 54

Ward 69 (team 3): 031-342 10 69