

# How to contact us

**Department of Oncology  
Sahlgrenska University Hospital**



## **Introduction**

To facilitate your contact with us, we would like to give you some advice that may be helpful depending on your situation and your needs.

### **Our clinics in 1177:**

Oncology Clinic 1 Sahlgrenska (onkologimottagning 1 Sahlgrenska)  
Oncology Clinic 2 Sahlgrenska (onkologimottagning 2, Sahlgrenska)  
Oncology Clinic 3 Sahlgrenska (onkologimottagning 3, Sahlgrenska)  
Oncology Clinic Östra (onkologimottagning Östra)  
Follow-up Clinic for adults after childhood cancer  
(uppföljningsmottagning för vuxna efter barncancer)  
Cancer Rehabilitation, Gothenburg (cancerrehabilitering, Göteborg)

## **Contact routes**

### **I need to rebook my appointment**

Log into 1177.se and select *Av/omboka tid (Cancel/rebook appointment)*.

### **I need a certificate**

Log into 1177.se and select *Begär intyg (Request certificate)*.

### **I need to renew my prescription**

Log into 1177.se and select *Förnya Recept (Renew prescription)*.

### **I want to read my medical records**

Log into 1177.se and select *Journalen (Medical records)*.

### **I have a question about my referral**

Log into 1177.se and select *Fråga om min remiss (Ask about my referral)*.

### **I want to submit a comment or complaint**

Log into 1177.se and select *Synpunkter och klagomål (Comments and complaints)*.

### **My care plan**

If you have a diagnosis and are being monitored by a clinic/unit that is connected to the digital service *Min vårdplan (My care plan)*, you

can read about your care and treatment at 1177.se. There you can also send a message to your contact nurse.

## **Symptoms/Counselling**

### **I need counselling in a non-emergency situation**

Log into 1177.se and select *Rådgivning (Counselling)*. Call us if you do not have access to 1177.se.

### **I have acute symptoms**

Weekdays 07:00-14:00

Call your clinic or outpatient care.

Other times CALL the ward that you were referred to previously.

Ward 52 (Team 2): 031-342 10 52

Ward 54 (Team 1): 031-342 10 54

Ward 69 (Team 3): 031-342 10 69

### **Acute symptoms**

- Breathing difficulties
- Fever over 38.0°C
- Abdominal pain
- Fatigue – if you are too tired to take care of yourself
- Severe nausea and vomiting, abdominal pain
- Repeated diarrhoea, bloody stool
- Skin rash on most of the body
- Blood and phlegm when coughing, continuous coughing
- Confusion/personality change
- Unilateral swelling in arm or leg
- Weakness, numbness, loss of sensation in arm or leg
- If you cannot manage to eat or drink
- Bleeding
- Abdominal swelling
- Continuous headache or dizziness

# Contact

## **Isotope Clinic: 031-342 20 31**

Answering machine open around the clock

## **Oncology Clinic 1 (Team 1): 031-342 20 31**

Answering machine open around the clock

## **Oncology Clinic 2 (Team 2): 031-342 20 31**

Answering machine open around the clock

## **Oncology Clinic 3 (Team 3): 031-342 40 11**

Answering machine open around the clock

## **Oncology Clinic Östra: 031-343 48 93**

Answering machine open around the clock

**Answering machines are checked weekdays 07:00-14:00**