



Terms and conditions for loaned disability aids

Your disability aid is prescribed to you personally and has been individually tested for your needs. The disability aid is provided to you as a loan. It is owned by the health and medical care principal and registered by the care provider in a register. Contact your care provider if you would like further information.

The prescriber is the person within health and medical care services who assesses your needs and who tests and monitors how the disability aid works. The prescriber may carry out a follow-up and a new needs assessment if your state of health or housing conditions change, for example, or if you are not using the aid as instructed or directed, or if the applicable regulatory framework changes. The assessment may lead the prescriber to change your disability aid or to the termination of the prescription. If so you have to return the disability aid.

You have to follow the directions for use and the prescriber's instructions

- You have to use, maintain and clean your disability aid according to the directions for use as well as the prescriber's individual instructions in order for it to work properly.
- You have to store your disability aid in a way that prevents access to it by unauthorised persons. In areas where there are several people present you must keep an eye on it or lock it so that it can't be removed.
- You may not make any alterations to, add your own parts to, or otherwise tamper with loaned disability aids.
- Accessories (including software), extra equipment, or your own aids may not be mounted on or otherwise be combined with loaned disability aids.
- You may not lend, give away or sell the disability aid to another person.

If the disability aid needs to be repaired

Always contact the supplier/distributor*, or the unit specified below, if your disability aid needs to be repaired. Do not use it if you think the fault could affect its safety. If it is an emergency situation, contact the unit specified below.

Expenses that you as borrower have to pay

Most personally prescribed disability aids in Västra Götaland are loaned to you free of charge. What you have to pay for yourself are the following:

- Consumables which can be bought in ordinary shops, such as batteries and lights
- Running costs, such as electricity
- Transportation of the disability aid during the time it is on loan to you
- Repairs during stays abroad
- Any repairs to surfaces following the removal of disability aids mounted on floors, walls, ceilings, furniture etc.
- Devices for locking your disability aid to prevent theft, as needed

If you are planning to move or to be away for an extended period

Make sure you contact the unit specified below well in advance of any move or extended stay away from home, to find out about what rules apply in such cases.

When you return the disability aid

The disability aid must be returned promptly, fully intact and well cleaned, when you no longer have any use for it, or when you are asked to return it. Contact the supplier/distributor* or the unit specified below for information about how and where to return it.

You may become liable to pay compensation if:

- The disability aid is not used in accordance with the directions for use
- The individual instructions given by your prescriber are not followed
- The disability aid is not maintained and/or cleaned in accordance with the directions for use
- The disability aid is deemed to be damaged beyond what may be expected from normal wear
- You lose the disability aid
- The disability aid is not returned following a request from the care provider
- You tamper with the disability aid, such as by gluing stickers or foam rubber to it or painting it
- You mount hooks or other accessories on the disability aid
- You add or combine accessories (including software), extra equipment, or your own aids to or with a loaned disability aid

Review your insurance cover

If you borrow expensive disability aids the care provider recommends that you review your insurance cover as you are responsible for the aids while they are prescribed to you.

Car adaptations for manual or electric wheelchairs

If you need to adapt a car for your prescribed wheelchair, contact your prescriber before any adaptation begins. This is to allow the prescriber to contact the supplier/distributor* of the disability aid for a joint risk analysis.

If you have any questions or if you have an incident or accident with your disability aid, contact the care unit specified here:

Name and contact details of unit.

You can also search for the contact details of care units, such as rehab units or medical care centres, on www.1177.se/Vastra-Gotaland/hitta-varld/ QR-kod: 1177/hitta vård



*The supplier/distributor of this disability aid in Västra Götaland is

- Disability Aids Centre, 010-473 80 80
- Vision Services _____
- Hearing Services _____
- Interpreting Services _____
- Orthopaedic Services _____
- Quasi-medicinal Products, 010-441 31 90