



Future State: CV - OPTION 1- Actor initiated - Video visit for collaboration

Cerner Workflow ID: Client Workflow ID: 1864

Last updated by Keisha Jones, Jun 26, 2024 11:52am (UTC +2 hours)

Workflow Details:

Workflow Name: CV - OPTION 1- Actor initiated - Video visit for collaboration

Workflow State: Future State

Workstream: Intradepartmental

Venue: Home & Community Care

Client Owner:

Cerner Owner:

Standard: No

Related Workflow(s):

Tags: #CV

#systemintegrationstested

#systemtested

#testedcomplete

Workflow Summary:

Service Line:

Related Solution(s): MMD - Patient Portal

Project Name: VGRC_SE FVM

TestBuilder Script(s):

Cerner Workflow ID:

Client Workflow ID: 1864

Workflow Notes:

Introduced By: WS 6.2

Validated By: WS 8

Swim Lane:

Role(s): Meeting owner(s) [Custom]

Department(s):

Security Position(s):

Start/Stop [4]

Description: Need to setup a virtual visit invitation with multiple actors

Method: Millennium

Comments: If some of the collaborating actors want to have a physical meeting, a hybrid meeting is recommended and a digital meeting link should be added to the invite.

Work Step [141]

Description: Update meeting details in the relevant powerform

Method: PowerForm

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Comments: - SIP Underlag
- Mötesinbjudan

Work Step [159]

Description: Navigate to message center from organizer bar, select the pools tab

Method: Message Center

Work Step [75]

Description: Send invitation message attaching the PowerForm to the invited Units message center pools

Method: Message Center

Decision [173]

Description: Regional/ Municipality user?

Work Step [77]

Description: Regional users need to block their calendars when they receive the meeting to avoid double booking.

Method: Millennium

Off Page Reference [85]

Workflow Link: PAS Sch - Block a Resource Schedule

Method: Millennium

Decision [95]

Description: Is there a need to cancel or reschedule the meeting?

Off Page Reference [43]

Workflow Link: CV - OPTION 1 - Conduct Video Visit

Start/Stop [45]

Description: Conduct collaboration meeting

Method: Vård och Hälsa

Off Page Reference [253]

Workflow Link: PAS Reg - Person Search - IP entry - PD1

Comments: Open the record

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Work Step [164]

Description: Municipalities users need to block their calendars on their main system

Method: external system

Work Step [11]

Description: Open Vård och Hälsa in patient context.

Method: Contextual launch

Swim Lane:

Role(s): Vård och Hälsa [Custom]

Department(s):

Security Position(s):

Work Step [63]

Description: Navigate to create new virtual visit in Vård och Hälsa and fill the meeting details.

Method: Vård och Hälsa

Comments: Meeting details to be added:

Title

date and time from and to

Organizer/Host

Work Step [66]

Description: Collect the meeting info (URL, time and date)

Method: Vård och Hälsa

Off Page Reference [129]

Workflow Link: CV - OPTION 1 - Reschedule/Cancel Video Visit

Start/Stop [104]

Description: If cancelled, continue communication in Samvy per applicable workflow.

Method: Millennium

Work Step [64]

Description: Add external attendees to the cv invite as guests (translator, or next of kin)

Method: Vård och Hälsa

Comments: Guests need to have phone numbers and email provided in meeting details to be able to receive this notification

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Work Step [88]

Description: Add additional practitioner under meeting details

Method: Vård och Hälsa

Swim Lane:

Role(s): External actor/patient [Custom]

Department(s):

Security Position(s):

System [7]

Description: Appointment notification by SMS or Email from Vård och Hälsa (Includes URL for virtual visit)

Method: Vård och Hälsa

Swim Lane:

Role(s): Mötesvärd [Custom]

Department(s):

Security Position(s):

Start/Stop [190]

Description: Behov av att skapa ett digitalt besök med flera aktörer

Work Step [209]

Description: Uppdatera mötesdetaljerna i relevant formulär.

Method: PowerForm

Comments: - SIP Underlag
- Mötesinbjudan**Work Step [194]**

Description: Navigera till meddelandecenter från Organizer Bar och välj delade inkorgar fliken.

Method: Message Center

Work Step [192]

Description: Skicka mötesinbjudan med bifogat formulär till de inbjudna enheternas delade inkorgar.

Method: Message Center

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Decision [201]

Description: Regional/Kommunal användare?

Work Step [202]

Description: Regionala användare behöver blockera sina kalendrar för att undvika dubbelbokning.

Method: Millennium

Off Page Reference [204]

Workflow Link: PAS Sch - Block a Resource Schedule

Method: Millennium

Decision [206]

Description: Finns det ett behov att av- eller omboka mötet?

Off Page Reference [210]

Workflow Link: CV - OPTION 1 - Conduct Video Visit

Start/Stop [207]

Description: Genomför samverkansmöte

Work Step [203]

Description: Kommunala användare behöver blockera sina kalendrar i sina huvudsystem.

Method: Externt system

Off Page Reference [255]

Workflow Link: PAS Reg - Person Search - IP entry - PD1

Comments: Open the record

Work Step [208]

Description: Öppna Vård och Hälsa i patientkontext

Method: Contextual launch

Swim Lane:

Role(s): Vård och Hälsa [Custom]

Department(s):

Security Position(s):

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Work Step [219]

Description: Navigera till skapa nytt digitalt besök i Vård och Hälsa och uppge mötesdetaljer.

Method: Vård och Hälsa

Comments: Mötesdetaljer som ska läggas till: Titel/datum och tid från och till Arrangör/värd

Work Step [218]

Description: Lägg till mötesdetaljer (URL, tid & datum).

Method: Vård och Hälsa

Off Page Reference [216]

Workflow Link: CV - OPTION 1 - Reschedule/Cancel Video Visit

Work Step [220]

Description: Lägg till externa deltagare som gäster till inbjudan (såsom tolk, anhörig).

Method: Vård och Hälsa

Comments: Gäster måste ha telefonnummer och e-post i mötesinformationen för att kunna ta emot detta meddelande

Work Step [221]

Description: Lägg till ytterligare vårdpersonal under mötesdetaljer.

Method: Vård och Hälsa

Start/Stop [217]

Description: Om avbokat, fortsätt samverkan genom Samvy med relevant arbetsflöde.

Method: Millennium

Swim Lane:

Role(s): Extern aktör/Patient [Custom]

Department(s):

Security Position(s):

System [225]

Description: Mötesnotis per SMS eller email från Vård och Hälsa (inkluderar URL för Digitalt besök)

Method: Vård och Hälsa