

Any questions?

If you have any questions about your medication, you are welcome to contact the Dialysis Unit at Apoteket or your dialysis centre.

With Kind Regards

Dialysis Unit at Apoteket

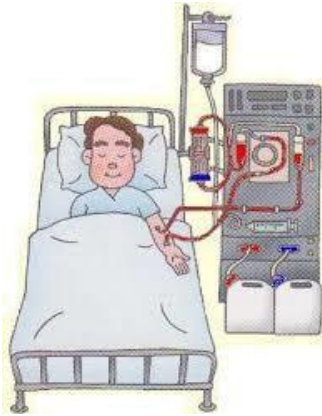
Dialysis centres in the
District of Västra
Götaland

Contact details:

Apotekets Dialysenhet
Apoteket AB
Telephone: 010-447 87 20
Facsimile: 031-88 09 05
E-mail:
dialys.rgl@apoteket.se

Information for home dialysis patients





As a home dialysis patient you will get your articles sent home to you from Apoteket.

From your dialysis centre you will get a list of supplies and pharmaceutical products which you can order.

You can order from this list by emailing, calling or faxing the Dialysis Unit at Apoteket.

If someone else than you yourself is going to take care of your order.

If someone other than yourself (a so-called agent) is placing an order, a letter of authorisation is required. The form "Letter of Authorisation for Pharmacy Transactions - For private individuals" must be signed by both you and the agent, and submitted to any pharmacy. The letter of authorisation can also be created digitally for private individuals acting as agents, but not for medical and social care professionals.

When medical and social care professionals need to place an order, you need to fill in, sign and submit the form "Letter of Authorisation for Pharmacy Transactions For medical care and social care" to any pharmacy. The forms can be obtained from any retail pharmacy or from the Swedish eHealth Agency's website, which also has more information on letters of authorisation:

www.ehalsomyndigheten.se

Special prescription drugs

If you require special prescription medicines (such as EPO) and want someone else to receive a home delivery of such medicines, a letter of authorisation is also needed.

You do not need to fill in a new form if the "Letter of Authorisation for Pharmacy Transactions - For private individuals or For medical care and social care" has already been drawn up, as it is also valid for special prescription medicines. If you are unsure whether you are taking special drugs, please contact Apoteket's dialysis centre for further information.

Paying in instalments or by invoice

When you order medicines through the Dialysis Unit at Apoteket, you will have to pay by invoice through Walley.

The high-cost protection scheme limits how much you have to pay over a twelve-month period for prescription medicines under the pharmaceutical benefit scheme. Information on both the maximum cost, known as the co-payment, and how the high-cost protection scheme works is available on the Swedish eHealth Agency's website.

The co-payment can be paid as a one-time payment or in instalments. To pay in instalments, please follow the written instructions in the first invoice from Walley. An invoice fee of 19 SEK for each invoice will be added.

When paying by invoice and in instalments, a credit check will be carried out automatically. Walley can answer questions about invoicing by phone 010-1610100, or by email at hello@walley.se.

If you need to pay in cash, please contact the Dialysis Unit at Apoteket as soon as possible to decide on how and where the payment will be made. Cash payment can only be made at a physical Apoteket AB pharmacy.

Your medicines cannot be delivered before you have paid.